

Privacy Policy

Omniscient Labs Website and Services

Last updated: May 6, 2026

1. Introduction

This Privacy Policy explains how Omniscient Labs ("Omniscient Labs," "we," "us," or "our") collects, uses, discloses, and protects information in connection with our website, online services, products, applications, content, communications, and related offerings that link to this Privacy Policy (collectively, the "Services").

By using the Services, you acknowledge that you have read and understood this Privacy Policy. This Privacy Policy is intended to be a general privacy notice and may be supplemented by additional notices, product terms, or consent forms when required by applicable law.

2. Information We Collect

We may collect information you provide directly to us, information collected automatically when you use the Services, and information from third-party sources where permitted by law.

- Account and contact information, such as name, email address, organization, username, password, and communications preferences.
- Content and submissions, such as messages, files, prompts, feedback, support requests, survey responses, or other materials you choose to provide through the Services.
- Payment and transaction information, if paid features are offered, such as billing details, purchase history, subscription status, and records needed to process payments. Payment card data may be processed by third-party payment processors.
- Usage and device information, such as IP address, browser type, device identifiers, operating system, referring pages, pages viewed, features used, dates and times of access, log files, and approximate location derived from IP address.
- Cookies and similar technologies, including local storage, pixels, and analytics technologies that help us operate, secure, improve, and measure the Services.
- Information from third parties, such as authentication providers, analytics providers, business partners, publicly available sources, or integrations you enable.

We do not intentionally collect sensitive personal information unless it is necessary for a specific feature, you choose to provide it, or the law permits or requires it. Please avoid submitting sensitive information through the Services unless requested.

3. How We Use Information

We may use information for the following purposes:

- Provide, operate, maintain, and improve the Services.
- Create and manage accounts, authenticate users, process transactions, and deliver requested features.

- Respond to questions, provide customer support, and send service-related communications.
- Personalize and improve user experience, including remembering preferences and measuring feature performance.
- Develop, test, troubleshoot, and enhance products, models, systems, security, and reliability.
- Monitor, prevent, investigate, and address fraud, abuse, security incidents, policy violations, and other harmful activity.
- Comply with legal obligations, enforce agreements, and protect the rights, safety, and property of Omniscient Labs, users, and others.
- Send marketing or promotional communications where permitted by law, with the ability to opt out as described below.

4. Cookies and Analytics

We may use cookies and similar technologies to remember settings, keep you signed in, understand how the Services are used, secure the Services, and improve performance. Some cookies are necessary for the Services to function, while others may be used for analytics, personalization, or advertising where permitted.

You can often control cookies through your browser settings. Blocking or deleting cookies may affect the availability or functionality of certain features. Some browsers offer "Do Not Track" or similar signals; because there is not a uniform industry standard for responding to these signals, our response may vary unless required by applicable law.

5. How We Share Information

We may share information in the following circumstances:

- Service providers and vendors. We may share information with companies that help us host, operate, secure, analyze, support, market, or improve the Services.
- Payment processors. If payments are offered, transaction information may be shared with payment processors and financial institutions as needed to process payments and prevent fraud.
- Integrations and third-party services. If you connect or authorize a third-party service, we may share information as needed to enable that integration.
- Business transfers. Information may be disclosed or transferred as part of a merger, acquisition, financing, reorganization, bankruptcy, sale of assets, or similar transaction.
- Legal and safety reasons. We may disclose information to comply with law, legal process, government requests, enforce agreements, protect rights and safety, or investigate potential violations.
- With your direction or consent. We may share information when you request it, direct us to do so, or consent to the sharing.

We do not sell personal information in the ordinary meaning of selling data for money. Some privacy laws define "sale" or "sharing" broadly, including certain advertising or analytics activities. Where those laws apply, you may have the right to opt out of such activity.

6. Data Retention

We retain information for as long as reasonably necessary to provide the Services, comply with legal obligations, resolve disputes, enforce agreements, maintain security, prevent fraud, and carry out legitimate business purposes. Retention periods vary depending on the nature of the information, the context of collection, user settings, legal requirements, and operational needs.

When information is no longer needed, we may delete, de-identify, aggregate, or archive it in accordance with applicable law and our internal procedures.

7. Security

We use reasonable administrative, technical, and organizational safeguards designed to protect information against unauthorized access, loss, misuse, alteration, and disclosure. However, no method of transmission or storage is completely secure, and we cannot guarantee absolute security.

You are responsible for maintaining the confidentiality of your account credentials and for promptly notifying us of any suspected unauthorized access to your account.

8. Your Choices and Rights

Depending on where you live and subject to applicable law, you may have rights to access, correct, delete, export, restrict, or object to certain processing of your personal information. You may also have the right to withdraw consent, opt out of certain marketing communications, or appeal a privacy rights decision.

You may exercise available rights by using account settings where available or by contacting Omniscient Labs through the contact information listed on the Website. We may need to verify your identity before completing certain requests. We will not discriminate against you for exercising privacy rights protected by law.

You can unsubscribe from promotional emails by following the instructions in those emails. Even after you opt out of marketing messages, we may still send non-promotional communications, such as account, security, legal, or transactional notices.

9. International Users

The Services may be accessed from different jurisdictions, and information may be processed in countries other than where you live. These countries may have data protection laws that differ from those in your jurisdiction. Where required, we use appropriate safeguards for cross-border transfers of personal information.

10. Children

The Services are not directed to children under 13, and we do not knowingly collect personal information from children under 13. If applicable law requires a higher minimum age, the Services are not directed to children below that age. If we learn that we have collected personal information from a child without required consent, we will take appropriate steps to delete it.

11. Third-Party Links and Services

The Services may contain links to third-party websites, applications, products, or services. We are not responsible for the privacy practices, content, or security of third parties. Your interactions with third parties are governed by their own terms and policies.

12. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. The updated version will be indicated by a revised "Last updated" date, and the updated version will be effective when posted unless otherwise stated. If changes are material, we may provide additional notice as required by law.

13. Contact

For questions or requests about this Privacy Policy or our privacy practices, please contact Omniscient Labs through the contact information made available on the Website.

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